

VAU.S. Department
of Veterans Affairs

NEWS RELEASE

VA Tennessee Valley Healthcare System

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May 30, 2018

VA seeks recently separated Veterans for focus groups

MURFREESBORO, Tenn. – The Tennessee Valley Healthcare System (TVHS) is inviting men and women who have separated from any military service within the last five years to participate in a focus group Tuesday, June 5 from 1:00 p.m. to 2:00 p.m. at its Alvin C. York campus at 3400 Lebanon Pike.

TVHS leadership will use feedback from this focus group to improve the services offered to newly-separated Veterans. Topics of discussion will include enrollment, billing, medical and mental health care, as well as open-ended questions about making the VA better for transitioning Veterans.

“The TVHS vision is to provide the right services at the right time for the right reason,” said Shawn Richardson, TVHS transition and care management program manager. “We want feedback from Veterans to ensure we’re doing that, and to help us tailor our efforts to improve our services.”

All Veterans who served on active duty at any time after 9/11/2001 and transitioned to the VA for care are invited to attend the focus group. Refreshments will be provided. The event will be held in Building 1, Floor 1, Room 136 of the York campus.

TVHS is an integrated tertiary health care system comprised of two hospitals, the Alvin C. York Campus in Murfreesboro and the Nashville Campus, as well as more than a dozen community-based outpatient clinics located in Tennessee and Kentucky. TVHS provides ambulatory care, primary care, and secondary care in acute medicine and surgery, specialized tertiary care, transplant services, spinal cord injury outpatient care, and a full range of extended care and mental health services.

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